

No. OCH699



SERVICE MANUAL

R410A

Outdoor unit [Service Ref.]

SUZ-KA09NA2 SUZ-KA09NA12 SUZ-KA09NA12 SUZ-KA09NA12 SUZ-KA09NA12 NA

SUZ-KA09NAH2.MX

SUZ-KA12NA2 SUZ-KA12NA2.MX

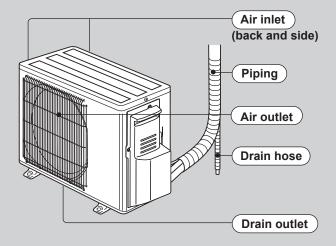
SUZ-KA12NAH2 SUZ-KA12NAH2.MX

SUZ-KA15NA2 SUZ-KA15NA2.MX

SUZ-KA15NAH2 SUZ-KA15NAH2.MX

Note:

 This service manual describes service data of the outdoor units only.



SUZ-KA09NA(H)2.MX

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PARTS CATALOG (OCB699)

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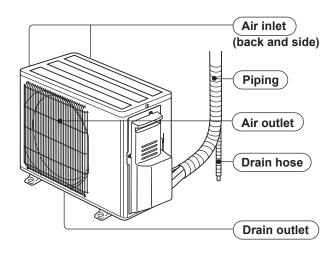
COMBINATION OF INDOOR AND OUTDOOR UNITS

	Indoor unit		Outdoor unit Heat pump type				
				SUZ-			
	Service Ref.	Service	KA09	KA12	KA15		
	Oct vice itel.	Manual No.	NA(H)2.MX	NA(H)2.MX	NA(H)2.MX		
out	SLZ-KF09/12/15NA.TH	OCH699	0	0	0		
without	SEZ-KD09/12/15NA4R1.TH	HWE08020	0	0	0		
m ric h	PEAD-A09/12/15AA7.MX	HWE1608A	0	0	0		
at pump witho electric heater	SVZ-KP12NA.MX		_	0	_		
Heat	MLZ-KP09/12NA-U1	OBH802	0	0	_		

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PART NAMES AND FUNCTIONS

SUZ-KA09NA(H)2.MX SUZ-KA12NA(H)2.MX SUZ-KA15NA(H)2.MX



SPECIFICATION

Outdoor unit model			SUZ-KA09NA(H)2	SUZ-KA12NA(H)2	SUZ-KA15NA(H)2			
Power supply	V , pha	se , Hz		208/230 , 1 , 60				
Max. fuse size (time of		Α	15					
Min. circuit ampacity		Α	9	9 9 10				
Fan motor		F.L.A		0.50				
	Model		KNB073FRVMC	SNB092FQAMT	SNB130FQBMT			
		R.L.A	6.2	6.6	7.4			
Compressor		L.R.A	7.7	8.2	9.3			
	Refrigeration oil o (Model)	z(L)/	9.1(0.27)/(FV50S)	11.8(0.35)/(FV50S)	11.8(0.35)/(FV50S)			
Refrigerant control				Linear expansion valve				
Sound level*1	Cooling	dB(A)	48	49	49			
Souria level	Heating	dB(A)	50	51	51			
Defrost method				Reverse cycle				
	W	in	31-1/2					
Dimensions	D	in	11-1/4					
	Н	in	21-5/8					
Weight		lb	81					
External finish			Munsell 3Y 7.8/1.1					
Control voltage (by bu	ilt-in transformer)	VDC		12 - 24				
Refrigerant piping				Not supplied				
Refrigerant pipe size	Liquid	in		1/4 (0.0315)				
(Min. wall thickness)	Gas	in	3/8 (0.	.0315)	1/2 (0.0315)			
Connection method	Indoor		Flared					
Connection method	Outdoor		Flared					
Between the indoor	Height difference	ft		40				
& outdoor units	Piping length	ft	65					
Refrigerant charge (R	(410A)		2 lb 5 oz	2 lb 5 oz 2 lb 9 oz				

Note: Test conditions are based on AHRI 210/240.

Rating conditions (Cooling) — Indoor: 80°F D.B., 67°F W.B., Outdoor: 95°F D.B., (75°F W.B.) (Heating) — Indoor: 70°F D.B., 60°F W.B., Outdoor: 47°F D.B., 43°F W.B.

OPERATING RANGE

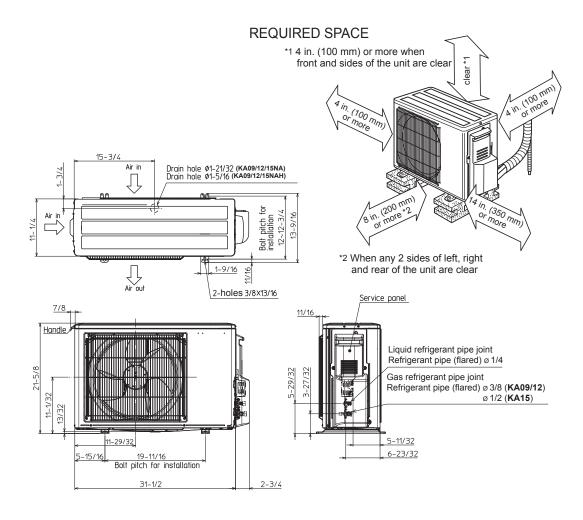
(1) POWER SUPPLY

	Rated voltage	Guaranteed voltage (V)					
Outdoor unit	208/230 V 1 phase 60 Hz	Min. 187 208 230 Max. 253					

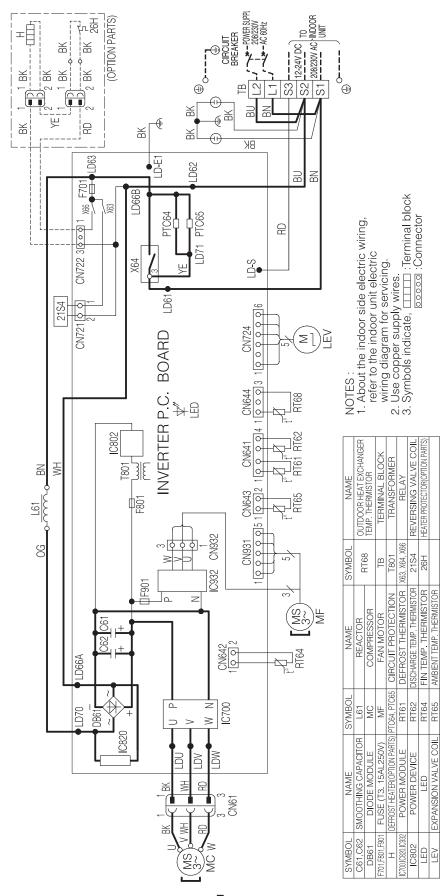
OUTLINES AND DIMENSIONS

SUZ-KA09NA(H)2.MX SUZ-KA12NA(H)2.MX SUZ-KA15NA(H)2.MX

Unit: inch(mm)

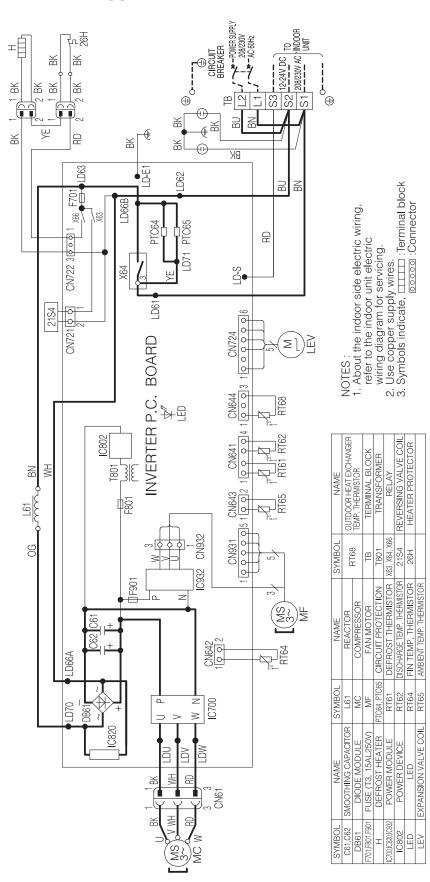


SUZ-KA09NA2.MX SUZ-KA12NA2.MX

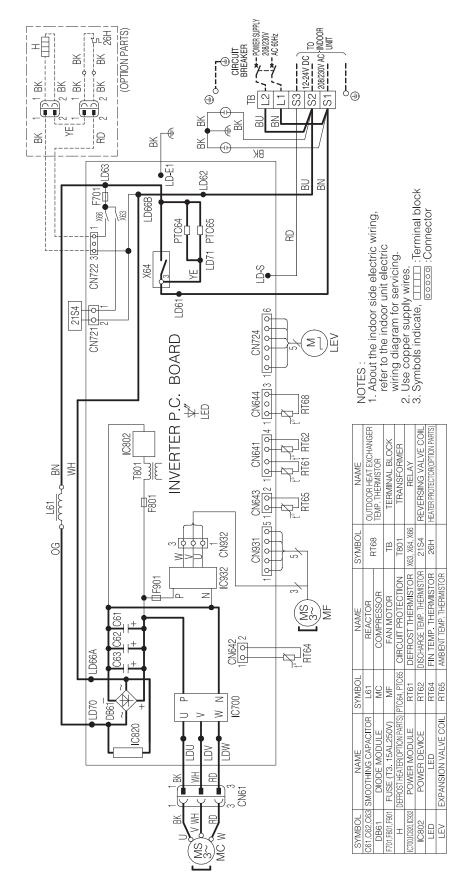


SUZ-KA09NAH2.MX

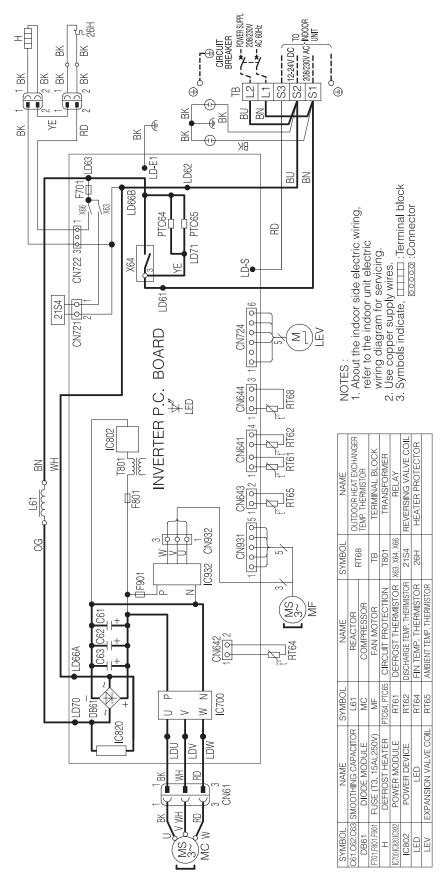
SUZ-KA12NAH2.MX



SUZ-KA15NA2.MX



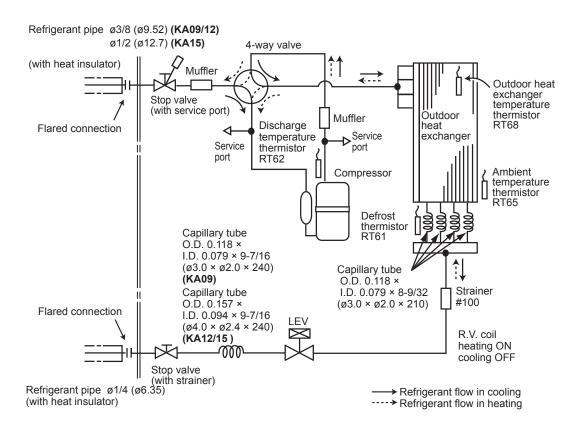
SUZ-KA15NAH2.MX



REFRIGERANT SYSTEM DIAGRAM

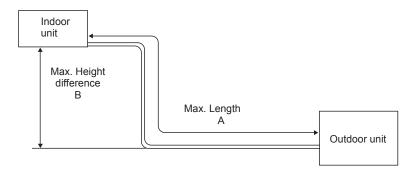
SUZ-KA09NA(H)2.MX SUZ-KA12NA(H)2.MX SUZ-KA15NA(H)2.MX

Unit: Inch (mm)



MAX. REFRIGERANT PIPING LENGTH and MAX. HEIGHT DIFFERENCE

	Refrigerar	nt piping: ft	Piping size O.D: in		
Model	Max. Length A	Max. Height difference Gas		Liquid	
SUZ-KA 09/12/15NA(H)2	65	40	3/8 (KA09/12) 1/2 (KA15)	1/4	



ADDITIONAL REFRIGERANT CHARGE (R410A: oz)

 $Refrigerant\ piping\ exceeding\ 25\ ft\ requires\ additional\ refrigerant\ charge\ according\ to\ the\ calculation.$

Model	Outdoor unit	Refrigerant piping length (one way): ft							
iviodei	precharged	25	30	40	50	60	65		
SUZ-KA09NA(H)2	2 lb 5 oz								
SUZ-KA12NA(H)2	2 lb 9 oz	0	1.08	2.16	3.24	4.32	5.4		
SUZ-KA15NA(H)2	2 10 9 02								

Calculation: X oz = 1.08/5 oz / ft × (Refrigerant piping length (ft) - 25)

DATA

STANDARD OPERATION DATA

	Representative match	ing		SEZ-K	009NA4	SEZ-KD12NA4		SEZ-KD15NA4		
	Item		Unit	Cooling	Heating	Cooling	Heating	Cooling	Heating	
	Capacity		BTU/h	9000	12000	12000	15000	15000	18000	
Total	SHF		-	0.82	_	0.82	_	0.86	_	
-	Input		kW	0.7	1.1	0.93	1.33	1.15	1.44	
	Indoor unit			SEZ-K	009NA4	SEZ-K)12NA4	SEZ-KI	015NA4	
≝	Power supply (V, phase, Hz)				230,	1, 60			
100	Input		kW	0.06	0.04	0.07	0.05	0.09	0.07	
<u> </u>	Current		Α	0.5	0.39	0.57	0.46	0.74	0.63	
liji	Outdoor unit			SUZ-KA0	9NA(H)2	SUZ-KA1	2NA(H)2	SUZ-KA1	5NA(H)2	
Electrical circuit	Power supply (V, phase, Hz)					230, 1, 60				
"	Input		kW	0.64	1.06	0.86	1.28	1.06	1.37	
	Current		Α	2.89	4.64	3.47	5.29	4.24	5.63	
_ _	Condensing pressure		PSIG	358	473	387	441	415	386	
] SCLİ	Suction pressure		PSIG	133	110	147	99	141	99	
t	Discharge temperature		°F	160	169	167	168	166	167	
ran	Condensing temperature		°F	109	114	114	124	119	114	
ige	Suction temperature		°F	63	36	66	31	55	31	
Refrigerant circuit	Ref. pipe length		ft			2	5			
"	Refrigerant charge (R410A)		-	1.0	05	1.	15	1.	15	
٦	Intake air temperature	DB	°F	80	70	80	70	80	70	
Indoor	intake all temperature	WB	°F	67	60	67	60	67	60	
1	Discharge air temperature	DB	°F	59	104	57	105	57	101	
i jo	Intoles air toron and ur-	DB	°F	95	47	95	47	95	47	
Outdoor	Intake air temperature	WB	°F	75	43	75	43	75	43	

	Representative match	ing		SLZ-K	F09NA	SLZ-K	F12NA	SLZ-K	SLZ-KF15NA	
	Item		Unit	Cooling	Heating	Cooling	Heating	Cooling	Heating	
	Capacity		BTU/h	9000	11000	12000	13000	14100	18000	
Total	SHF		-	0.87	_	0.74	_	0.75	_	
-	Input		kW	0.67	0.81	0.9	1.31	1.15	1.73	
	Indoor unit			SLZ-K	F09NA	SLZ-K	F12NA	SLZ-K	F15NA	
	Power supply (V, phase, Hz)				230,	1, 60			
1 2	Input		kW	0.02	0.02	0.02	0.02	0.03	0.03	
	Current		Α	0.2	0.15	0.24	0.19	0.32	0.27	
l iš	Outdoor unit			SUZ-KA0	9NA(H)2	SUZ-KA1	12NA(H)2	SUZ-KA	5NA(H)2	
Electrical circuit	Power supply (V, phase, Hz)				230, 1, 60					
Ш	Input		kW	0.65	0.79	0.88	1.29	1.12	1.7	
	Current		Α	2.67	3.34	3.67	5.48	4.82	7.38	
	Condensing pressure		PSIG	358	393	391	483	397	490	
Gü.	Suction pressure		PSIG	131	113	142	104	127	101	
t	Discharge temperature		°F	159	167	167	159	168	191	
ran	Condensing temperature		°F	108	115	115	131	116	131	
ige	Suction temperature		°F	56	40	62	33	54	32	
Refrigerant circuit	Ref. pipe length		ft			2	5			
"	Refrigerant charge (R410A)		-	1.	05	1.	15	1.	15	
5	Intaka air tamparatura	DB	°F	80	70	80	70	80	70	
Indoor	Intake air temperature	WB	°F	67	60	67	60	67	60	
1	Discharge air temperature	DB	°F	57	103	56	105	57	112	
Outdoor	Intaka air tamparatura	DB	°F	95	47	95	47	95	47	
Outc	Intake air temperature	WB	°F	75	43	75	43	75	43	

	Representative match	ing		PEAD-A	A09AA7	PEAD-A	A12AA7	PEAD-	PEAD-A15AA7	
	Item		Unit	Cooling	Heating	Cooling	Heating	Cooling	Heating	
	Capacity		BTU/h	9000	12000	12000	15000	15000	18000	
Total	SHF		-	0.9	_	0.9	_	0.9	_	
-	Input		kW	0.72	0.9	0.93	1.16	1.15	1.35	
	Indoor unit			PEAD-A	A09AA7	PEAD-	12AA7	PEAD-A	15AA7	
#=	Power supply (V, phase, Hz)				230,	1, 60			
	Input		kW	0.07	0.05	0.09	0.07	0.11	0.09	
E	Current		Α	0.54	0.43	0.67	0.56	0.95	0.84	
12.	Outdoor unit			SUZ-KA0	9NA(H)2	SUZ-KA1	12NA(H)2	SUZ-KA1	5NA(H)2	
Electrical circuit	Power supply (V, phase, Hz)					230, 1, 60				
ш	Input		kW	0.65	0.85	0.84	1.09	1.04	1.26	
	Current		Α	2.55	3.48	3.36	4.45	4.01	5.01	
	Condensing pressure		PSIG	358	380	383	374	412	343	
Güi	Suction pressure		PSIG	133	111	153	93	144	97	
t Gi	Discharge temperature		°F	157	162	167	175	165	167	
ran	Condensing temperature		°F	108	113	113	111	119	105	
ige	Suction temperature		°F	57	38	49	40	57	38	
Refrigerant circuit	Ref. pipe length		ft			2	5			
"	Refrigerant charge (R410A)		-	1.0	05		1.	15		
5	Intaka air tamparatura	DB	°F	80	70	80	70	80	70	
Indoor	Intake air temperature	WB	°F	67	60	67	60	67	60	
1	Discharge air temperature	DB	°F	58	103	59	100	58	99	
<u>100</u>	latala ainta an antoni	DB	°F	95	47	95	47	95	47	
Outdoor	Intake air temperature	WB	°F	75	43	75	43	75	43	

	Representative match	ing		SVZ-K	P12NA	MLZ-KP09NA		MLZ-KP12NA	
	Item		Unit	Cooling	Heating	Cooling	Heating	Cooling	Heating
	Capacity		BTU/h	12000	11000	9000	12000	12000	15400
Total	SHF		-	0.89	_	0.82	_	0.74	_
-	Input		kW	0.94	1.24	0.71	0.86	0.96	1.3
	Indoor unit			SVZ-K	P12NA	MLZ-K	P09NA	MLZ-K	P12NA
<u>+</u> =	Power supply (V, phase, Hz)		230,	1, 60		230,	1, 60	
	Input		kW	0	.1		0.	04	
E	Current		Α	0	.9		0	.3	
Lig.	Outdoor unit			SUZ-KA1	12NA(H)2	SUZ-KA	9NA(H)2	SUZ-KA1	12NA(H)2
Electrical circuit	Power supply (V, phase, Hz)			230,	1, 60	230, 1, 60			
ш	Input		kW	0.84	1.11	0.67	0.82	0.92	1.26
	Current		Α	3.18	4.33	2.77	3.4	3.92	5.32
	Condensing pressure		PSIG	384	374	355	344	372	437
l Gui	Suction pressure		PSIG	153	96	130	108	137	98
t	Discharge temperature		°F	167	170	158	162	165	172
ran	Condensing temperature		°F	113	111	108	105	96	109
ige	Suction temperature		°F	70	41	56	41	65	37
Refrigerant circuit	Ref. pipe length		ft	2	5		2	25	
"	Refrigerant charge (R410A)		-	1.0	05	1.	05	1.15	
5	Intaka air tamparatura	DB	°F	80	70	80	70	80	70
Indoor	Intake air temperature	WB	°F	67	60	67	60	67	60
	Discharge air temperature	DB	°F	59	100	57	104	57	111
i do	Intoko air tamparatura	DB	°F	95	47	95	47	95	47
Outdoor	Intake air temperature	WB	°F	75	43	75	43	75	43

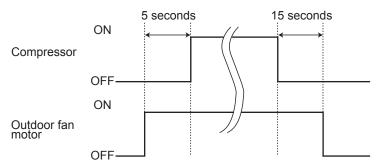
ACTUATOR CONTROL

8-1. OUTDOOR FAN MOTOR CONTROL

The fan motor turns ON/OFF, interlocking with the compressor.

[ON] The fan motor turns ON 5 seconds before the compressor starts up.

[OFF] The fan motor turns OFF 15 seconds after the compressor has stopped running.



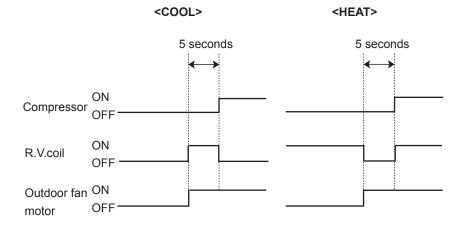
8-2. R.V. COIL CONTROL

 Heating
 ON

 Cooling
 OFF

 Dry
 OFF

NOTE: The 4-way valve reverses for 5 seconds right before start-up of the compressor.



8-3. RELATION BETWEEN MAIN SENSOR AND ACTUATOR

		Actuator							
Sensor	Purpose	Compressor	LEV	Outdoor fan motor	R.V.coil	Indoor fan motor	Defrost heater *		
Discharge temperature thermistor	Protection	0	0						
Indoor coil temperature	Cooling: Coil frost prevention	0							
thermistor	Heating: High pressure protection	0	0						
Defrost thermistor	Heating: Defrosting	0	0	0	0	0			
Fin temperature thermistor	Protection	0		0					
Ambient temperature	Cooling: Low ambient temperature operation	0	0	0					
thermistor	Heating: Defrosting (Heater)						0		
Outdoor heat exchanger tem-	Cooling: Low ambient temperature operation	0	0	0					
perature thermistor	Cooling: High pressure protection	0	0	0					

^{*.} SUZ-KA-NAH2 only.

9

SERVICE FUNCTION

9-1. CHANGE IN DEFROST SETTING

Changing defrost finish temperature

<JS> To change the defrost finish temperature, cut/solder the JS wire of the outdoor inverter P.C. board. (Refer to "10-6. TEST POINT DIAGRAM AND VOLTAGE".)

	lumpor	Defrost finish temperature
	Jumper	SUZ-KA09/12/15
JS	Soldered (Initial setting)	41°F (5°C)
133	None (Cut)	50°F (10°C)

9-2. PRE-HEAT CONTROL SETTING

When moisture gets into the refrigerant cycle, it may interfere the start-up of the compressor at low outside temperature. The pre-heat control prevents this interference. The pre-heat control turns ON when the discharge temperature is 68°F (20°C) or below. When the pre-heat control turns ON, the compressor is energized. (About 50 W)

Pre-heat control setting

<JK>

ON: To activate the pre-heat control, cut JK wire of the inverter P.C. board.

OFF: To deactivate the pre-heat control, solder JK wire of the inverter P.C. board. (Refer to 10-6.1.)

	Jumper	Pre-heat control setting		
	Soldered	Deactivated (Factory setting)		
JK	Cut	Activated		

NOTE: When the inverter P.C. board is replaced, check the Jumper wires, and cut/solder them if necessary.

10

TROUBLESHOOTING

10-1. CAUTIONS ON TROUBLESHOOTING

- 1. Before troubleshooting, check the following
 - 1) Check the power supply voltage.
 - 2) Check the indoor/outdoor connecting wire for miswiring.

2. Take care of the following during servicing

- 1) Before servicing the air conditioner, be sure to turn OFF the main unit first with the remote controller, and turn off the breaker.
- 2) Be sure to turn OFF the power supply before removing the front panel, the cabinet, the top panel, and the electronic control P.C. board.
- 3) When removing the electrical parts, be careful of the residual voltage of smoothing capacitor.
- 4) When removing the electronic control P.C. board, hold the edge of the board with care NOT to apply stress on the components.
- 5) When connecting or disconnecting the connectors, hold the housing of the connector. DO NOT pull the lead wires.



3. Troubleshooting procedure

- 1) First, check if the OPERATION INDICATOR lamp is blinking ON and OFF to indicate an abnormality.
- 2) Before servicing check that the connector and terminal are connected properly.
- 3) When the electronic control P.C. board seems to be defective, check the copper foil pattern for disconnection and the components for bursting and discoloration.
- 4) Refer to "10-2. TROUBLESHOOTING CHECK TABLE" and "10-3. HOW TO PROCEED "SELF-DIAGNOSIS"".

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10-2. TROUBLE SHOOTING CHECK TABLE SUZ-KA09NA(H)2.MX SUZ-KA12NA(H)2.MX

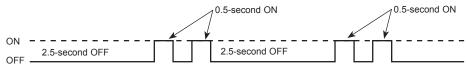
SUZ-KA15NA(H)2.MX

No.	Symptoms	LED indication	check code	Abnormal point/ Condition	Condition	Remedy
1	Outdoor unit does not operate.	1-time blink every 2.5 seconds	UP	Outdoor power system	Overcurrent protection cut-out operates 3 consecutive times within 1 minute after the compressor gets started.	•Reconnect connector of compressor. •Refer to "10-5 @How to check inverter/ compressor". •Check stop valve.
			U3	Outdoor thermistors	Discharge temperature thermistor shorts, or opens during compressor running.	Refer to "10-5. Check of outdoor thermistors".
2			U4		Fin temperature thermistor, defrost thermistor, P.C. board temperature thermistor, outdoor heat exchanger temperature thermistor or ambient temperature thermistor shorts, or opens during compressor running.	
3			FC	Outdoor control system	Nonvolatile memory data cannot be read properly.	Replace inverter P.C. board.
4		6-time blink 2.5 seconds OFF	E8 E9	Serial signal	The communication fails between the indoor and outdoor unit for 3 minutes.	Check indoor/outdoor connecting wire. Replace indoor or outdoor P.C. board if abnormality is displayed again.
5		11-time blink 2.5 seconds OFF	UE	Stop valve/Closed valve	Closed valve is detected by compressor current.	•Check stop valve.
6		16-time blink 2.5 seconds OFF	PL	Outdoor refrigerant system abnormality	A closed valve and air trapped in the refrigerant circuit are detected based on the temperature sensed by the indoor and outdoor thermistors and the current of the compressor.	-Check for a gas leak in a connecting piping, etcCheck stop valveRefer to 10-5.@"Check of outdoor refrigerant circuit".
7	'Outdoor unit stops and restarts 3 minutes	2-time blink 2.5 seconds	OFF	Overcurrent protection	Large current flows into intelligent power module.	Reconnect connector of compressor. Refer to "10-5.@How to check inverter/ compressor". -Check stop valve.
8	later' is repeated.	3-time blink 2.5 seconds	OFF	Discharge temperature overheat protection	Temperature of discharge temperature thermistor exceeds 116°C, compressor stops. Compressor can restart if discharge temperature thermistor reads 100°C or less 3 minutes later.	Check refrigerant circuit and refrigerant amount. Refer to "10-5.⊗Check of LEV".
9		4-time blink 2.5 seconds	OFF	Fin temperature/P.C. board temperature thermistor overheat protection	Temperature of fin temperature thermistor on the heat sink exceeds 72 to 86°C or temperature of P.C. board temperature thermistor on the inverter P.C. board exceeds 72 to 85°C.	
10		5-time blink 2.5 seconds	OFF	High pressure protection	Indoor coil thermistor exceeds 70°C in HEAT mode. Defrost thermistor exceeds 70°C in COOL mode.	Check refrigerant circuit and refrigerant amount. Check stop valve.
11		8-time blink 2.5 seconds		Compressor synchronous abnormality	The waveform of compressor current is distorted.	Reconnect connector of compressor. Refer to "10-5.@How to check inverter/compressor".
12		10-time blink 2.5 seconds		Outdoor fan motor	Outdoor fan has stopped 3 times in a row within 30 seconds after outdoor fan start-up.	Refer to "10-5. Check of outdoor fan motor". Refer to "10-5. Check of inverter P.C. board".
13		12-time blink 2.5 seconds		Each phase current of compressor	Each phase current of compressor cannot be detected normally.	Refer to "10-5. Check of inverter P.C. board".
14		13-time blink 2.5 seconds		DC voltage	DC voltage of inverter cannot be detected normally.	•Refer to "10-5.@How to check inverter/ compressor".
15	Outdoor unit operates.	1-time blink 2.5 seconds	OFF	Frequency drop by current protection	When the input current exceeds approximately 7A(KA09)/8A(KA12)/9A(KA15), compressor	The unit is normal, but check the following. -Check if indoor filters are clogged. -Check if refrigerant is short.
16		3-time blink 2.5 seconds	OFF	Frequency drop by high pressure protection	Temperature of indoor coil thermistor exceeds 131 °F [55 °C] in HEAT mode, compressor frequency lowers.	Check if indoor/outdoor unit air circulation is short cycled.
				Frequency drop by defrosting in COOL mode	Indoor coil thermistor reads 46 °F [8 °C] or less in COOL mode, compressor frequency lowers.	
17		4-time blink 2.5 seconds	OFF	Frequency drop by discharge temperature protection		•Check refrigerant circuit and refrigerant amount. •Refer to "10-5.@Check of LEV". •Refer to "10-5.@Check of outdoor thermistors".
18		7-time blink 2.5 seconds	OFF	Low discharge temperature protection	Temperature of discharge temperature thermistor has been 122 $^{\circ}\text{F}$ [50 $^{\circ}\text{C}$] or less for 20 minutes.	■Refer to "10-5.®Check of LEV". ■Check refrigerant circuit and refrigerant amount.
19		8-time blink 2.5 seconds	OFF	PAM protection PAM: Pulse Amplitude Modulation	PAM stops and restarts.	will be activated in the following cases: 1. Instantaneous power voltage drop. (Short time power failure)
				Zero cross detecting circuit	Zero cross signal for PAM control cannot be detected.	When the power supply voltage is high.
20		9-time blink 2.5 seconds	OFF	Inverter check mode	The connector of compressor is disconnected, inverter check mode starts.	-Check if the connector of the compressor is correctly connectedRefer to "10-5. (Show to check inverter/compressor".

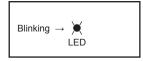
NOTE: 1. The location of LED is illustrated at the right figure. Refer to "10-6. TEST POINT DIAGRAM". 2. LED is lighted during normal operation.

2. ELB to lighted dating normal operation.

The blinking frequency shows the number of times the LED blinks after every 2.5-second OFF. (Example) When the blinking frequency is "2".



Inverter P.C. board



10-3. HOW TO PROCEED "SELF-DIAGNOSIS"

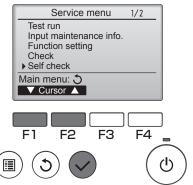
As this air conditioner has a function to memorize all the failures that had occurred, the latest failure detail can be recalled by following the procedure below. Use this function when the check code is not displayed with wired remote controller or the remote controller at use is wireless type.

10-3-1. Self-diagnosis <PAR-3xMAA ("x" represents 0 or later)>

① Select "Service" from the Main menu, and press the 🔾 button.



Select "Self check" with the F1 or F2 button, and press the 🔾 button.

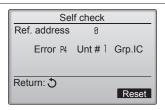


② With the $\boxed{\text{F1}}$ or $\boxed{\text{F2}}$ button, enter the refrigerant address, and press the \bigcirc button.



③ Check code, unit number, attribute will appear.

"-" will appear if no error history is available.



When there is no error history



4 Resetting the error history.

Press the F4 button (Reset) on the screen that shows the error history.



A confirmation screen will appear asking if you want to delete the error history.



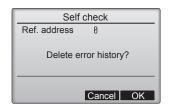
Press the F4 button (OK) to delete the error history.

If deletion fails, "Request rejected" will appear.

"Unit not exist" will appear if no indoor units that are correspond to the entered address are found.

Navigating through the screens

- To go back to the Service menu
- To return to the previous screen (5) button



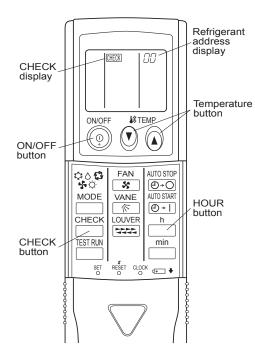


10-3-2. Self-diagnosis <Wireless remote controller>

<In case of trouble during operation>

When a malfunction occurs to air conditioner, both indoor unit and outdoor unit will stop and operation lamp blinks to inform unusual stop.

<Malfunction-diagnosis method at maintenance service>



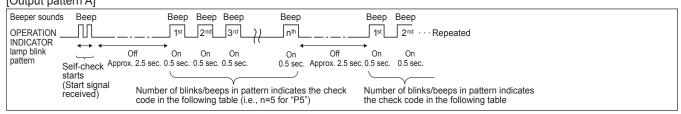
[Procedure]

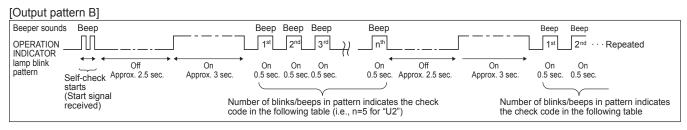
- 1. Press the CHECK button twice.
 - "CHECK" lights, and refrigerant address "00" blinks.
 - Check that the remote controller's display has stopped before continuing.
- 2. Press the temperature ② 🔊 buttons.
 - Select the refrigerant address of the indoor unit for the self-diagnosis.
 Note: Set refrigerant address using the outdoor unit's DIP switch (SW1).
 (For more information, see the outdoor unit installation manual.)
- 3. Point the remote controller at the sensor on the indoor unit and press the HOUR button.
 - If an air conditioner error occurs, the indoor unit's sensor emits an intermittent buzzer sound, the operation light blinks, and the check code is output.

(It takes 3 seconds at most for check code to appear.)

- Point the remote controller at the sensor on the indoor unit and press the ON/OFF button.
 - The check mode is cancelled.

Refer to the following tables for details on the check codes.
 [Output pattern A]





[Output pattern A] Errors detected by indoor unit

	I			
Wireless remote controller	Wired remote controller			
Beeper sounds/OPERATION				
INDICATOR lamp blinks	Check code	Symptom	Remark	
(Number of times)				
1	P1	Intake sensor error		
3	P2	Pipe (TH2) sensor error		
2	P9	Pipe (TH5) sensor error		
3	E6,E7	Indoor/outdoor unit communication error		
4	P4	Drain sensor error/Float switch connector (CN4F) open		
5	P5	Drain pump error	As for indoor	
5	PA	Forced compressor stop (due to water leakage abnormality)	unit, refer to	
6	P6	Freezing/Overheating protection operation	indoor unit's	
7	EE	Communication error between indoor and outdoor units	service manual.	
9	E4,E5	Remote controller signal receiving error		
12 Fb (FB)		Indoor unit control system error (memory error, etc.)		
14	PL	Abnormality of refrigerant circuit		
-	E0,E3	Remote controller transmission error		
-	E1,E2	Remote controller control board error		

[Output pattern B] Errors detected by unit other than indoor unit (outdoor unit, etc.)

Wireless remote controller	Wired remote controller	
Beeper sounds/OPERATION INDICATOR lamp blinks (Number of times)	Check code	Symptom
1	E9	Indoor/outdoor unit communication error (Transmitting error) (Outdoor unit)
2	UP	Compressor overcurrent interruption
3	U3,U4	Open/short of outdoor unit thermistors
14	Others	Other errors (Refer to the technical manual for the outdoor unit.)

Notes:1. If the beeper does not sound again after the initial 2 beeps to confirm the self-check start signal was received and the OPERATION INDICATOR lamp does not come on, there are no error records.

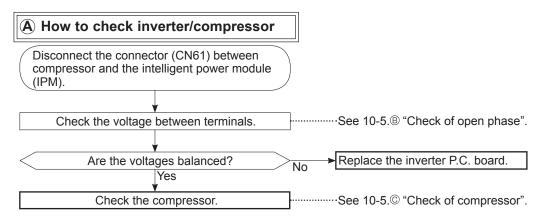
2. If the beeper sounds 3 times continuously "beep, beep, beep (0.4 + 0.4 + 0.4 sec.)" after the initial 2 beeps to confirm the self-check start signal was received, the specified refrigerant address is incorrect.

^{*}The check code in the parenthesis indicates PAR-3xMAA model.("x" represents 0 or later).

10-4. TROUBLE CRITERION OF MAIN PARTS SUZ-KA09NA(H)2.MX SUZ-KA12NA(H)2.MX SUZ-KA15NA(H)2.MX

Part name	Check method and criterion	Figure			
Defrost thermistor (RT61)	Measure the resistance with a tester.				
Fin temperature thermistor (RT64)	Refer to "Inverter P.C. board" in "10-6. TEST POINT DIAGRAM AND VOLTAGE", for the chart of thermistor.				
Ambient temperature ther- mistor (RT65)					
Outdoor heat exchanger temperature thermistor (RT68)					
Discharge temperature thermistor (RT62)	Measure the resistance with a tester. Before measurement, hold the thermistor with your hands to warm it up. Refer to "Inverter P.C. board" in "10-6. TEST POINT DIAGRAM AND				
	VOLTAGE", for the chart of thermistor.				
	Measure the resistance between terminals with a tester. (Temperature: 14 - 104 °F (-10 - 40 °C))	WH RD BK			
0	Normal (Ω)				
Compressor	KA09 KA12 KA15	W			
	U-W 1.26 - 1.72 1.60 - 2.17 0.82 - 1.11 V-W	O m			
	Measure the resistance between lead wires with a tester. (Temperature: 14 ~ 104 °F (-10 ~ 40 °C))	WH RD BK			
	Color of lead wire Normal (Ω) KA09/12/15	W			
Outdoor fan motor	RD – BK BK – WH 29 - 40 WH – RD				
R. V. coil (21S4)	Measure the resistance using a tester. [Temperature: $14 - 104^{\circ}F$ (- $10 - 40^{\circ}C$)] Normal ($k\Omega$) $0.97 - 1.38$				
	Measure the resistance using a tester. [Temperature: 14 - 104°F (-10 - 40°C)]				
	Color of lead wire Normal (Ω)	WH(LEV)			
Expansion valve coil (LEV)	RD – OG	OG RD			
	RD – WH RD – BU RD – YE	(+12V) ∃ Ω			
	Measure the resistance using a tester.				
Defrost heater	[Temperature: 14 - 104°F (-10 - 40°C)]				
(SUZ-KA·NAH2)	Normal (Ω) 349 - 428				

10-5. TROUBLESHOOTING FLOW



B Check of open phase

• With the connector between the compressor and the intelligent power module disconnected, activate the inverter and check if the inverter is normal by measuring the voltage balance between the terminals.

Output voltage is 50 - 130 V. (The voltage may differ according to the tester.)

- < Operation method (Test run operation)>
- 1. Press the TEST (RUN) button twice.
- 2. Press the MODE button and switch to the COOL (or HEAT) mode.
- 3. Compressor starts at rated frequency in COOL mode or 58 Hz in HEAT mode.
- 4. Indoor fan operates at High speed.
- 5. To cancel test run operation, press the ON/OFF button on remote controller.

<Measurement point>

at 3 points

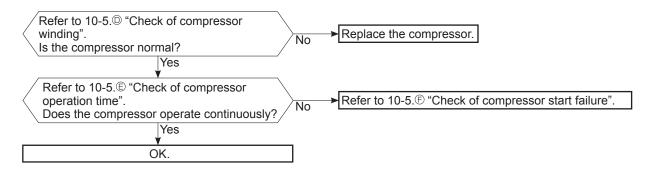
BK (U) - WH (V)

BK (U) - RD (W) WH(V) - RD (W) Measure AC voltage between the lead wires at 3 points.

NOTE: 1. Output voltage varies according to power supply voltage.

- 2. Measure the voltage by analog type tester.
- 3. During this check, LED of the inverter P.C. board blinks 9 times. (Refer to "10-6. TEST POINT DIAGRAM AND VOLTAGE".)

© Check of compressor



D Check of compressor winding

 Disconnect the connector between the compressor and intelligent power module, and measure the resistance between the compressor terminals.

<Measurement point>

Measure the resistance between the lead wires at 3 points.

BK - WH

BK - RD

WH - RD

<Judaement>

Refer to "10-4. TROUBLE CRITERION OF MAIN PARTS".

 $0[\Omega]$ Abnormal [short] Infinite $[\Omega]$ Abnormal [open]

NOTE: Be sure to zero the ohmmeter before measurement.

E Check of compressor operation time

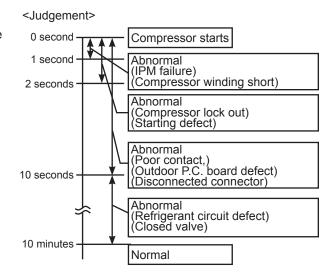
 Connect the compressor and activate the inverter. Then measure the time until the inverter stops due to over current.

<Operation method>

Start heating or cooling operation by pressing the TEST button twice on the remote controller. (Test run mode) (TEST RUN OPERATION: Refer to 10-5 ®.)

<Measurement>

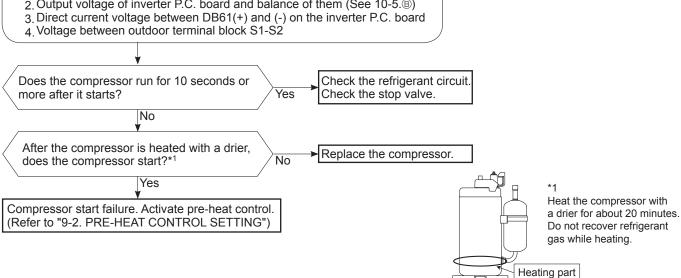
Measure the time from the start of compressor to the stop of compressor due to overcurrent.



F Check of compressor start failure

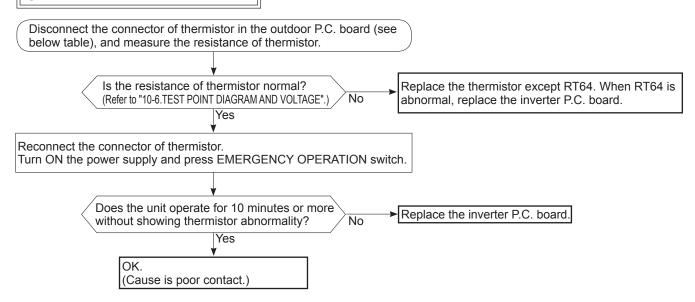
Confirm that 1~4 is normal.

- Electrical circuit check
- 1. Contact of the compressor connector
- 2. Output voltage of inverter P.C. board and balance of them (See 10-5.®)



OCH699 20

G Check of outdoor thermistors



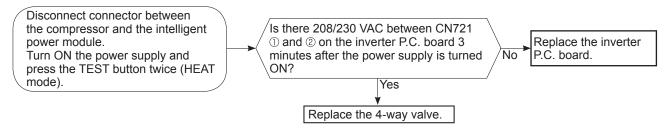
Thermistor	Symbol	Connector, Pin No.	Board
Defrost	RT61	Between CN641 pin1 and pin2	
Discharge temperature	RT62	Between CN641 pin3 and pin4	
Fin temperature	RT64	Between CN642 pin1 and pin2	Inverter P.C. board
Ambient temperature	RT65	Between CN643 pin1 and pin2	
Outdoor heat exchanger temperature	RT68	Between CN644 pin1 and pin3	

H Check of R.V. coil

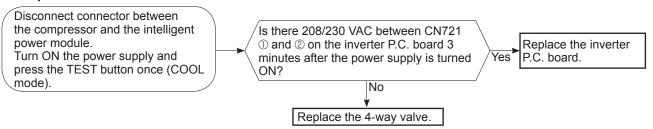
First of all, measure the resistance of R.V. coil to check if the coil is defective. Refer to "10-4. TROUBLE CRITERION OF MAIN PARTS".

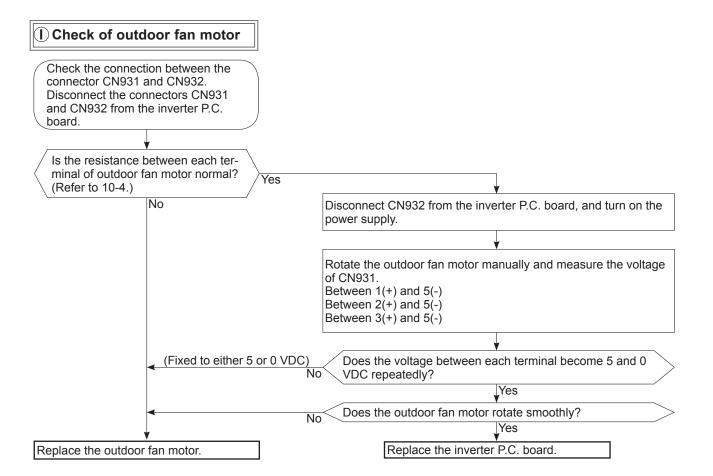
In case CN721 is disconnected or R.V. coil is open, voltage is generated between the terminal pins of the connector although no signal is being transmitted to R.V. coil. Check if CN721 is connected.

Unit operates in COOL mode even if it is set to HEAT mode.

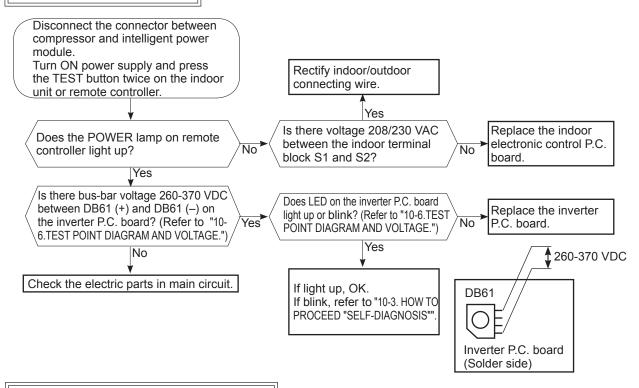


Unit operates in HEAT mode even if it is set to COOL mode.

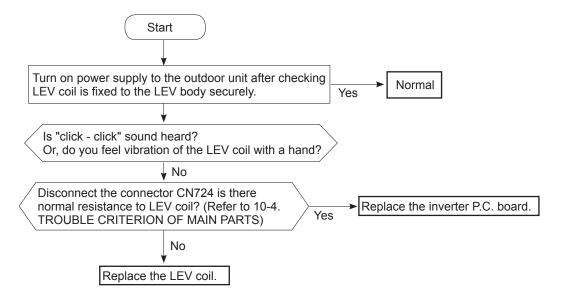




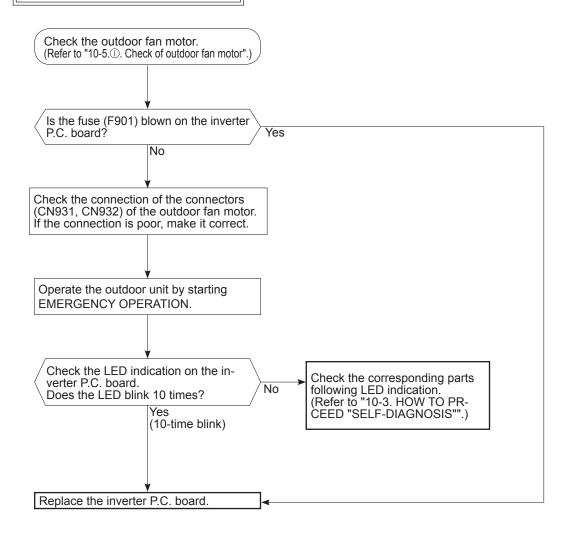
J Check of power supply



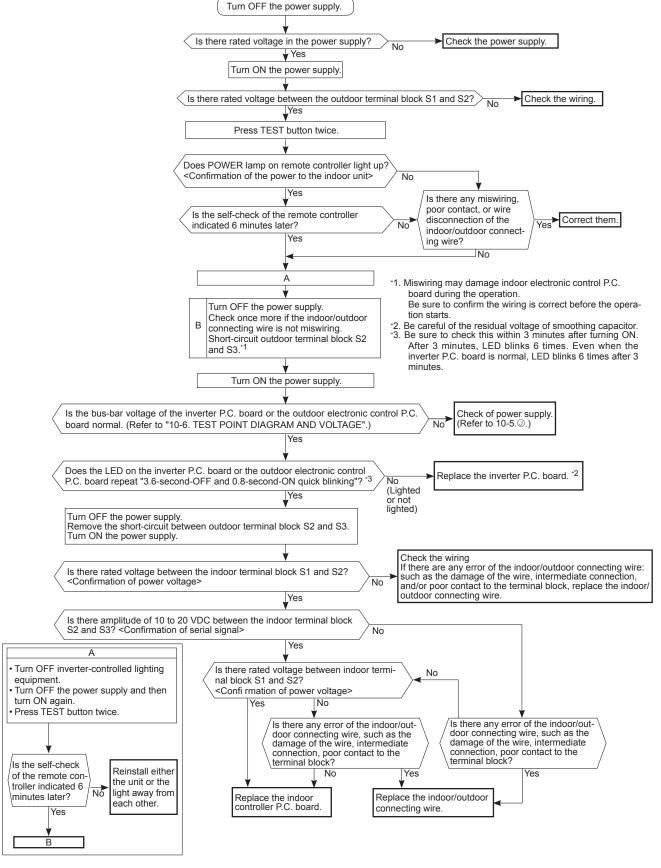
(K) Check of LEV (Expansion valve)



L Check of inverter P.C. board



M How to check miswiring and serial signal error



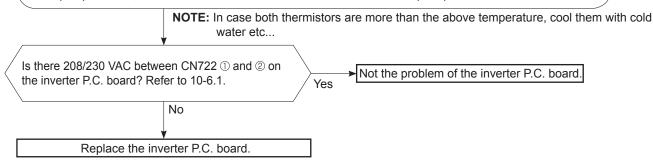
(N) Check the defrost heater

SUZ-KA09/12/15NAH2

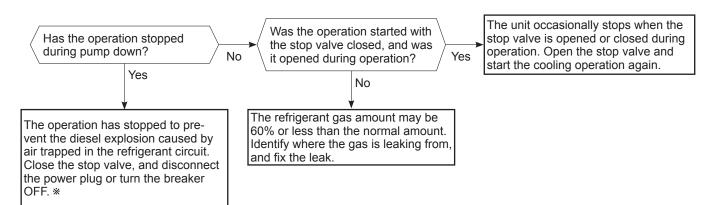
Check the following points before checking electric continuity.

- 1. Does the resistance of ambient temperature thermistor have the characteristics? Refer to 10-6.1.
- 2. Is the resistance of defrost heater normal? Refer to 10-4.
- 3. Is the heater protector closed?
- 4. Are both ambient temperature thermistor and circuit of defrost heater securely connected to connectors?

In HEAT mode, for more than 5 minutes, let the ambient temperature thermistor continue to read 32°F (0°C) or below, and let the defrost thermistor continue to read 30°F (-1°C) or below.

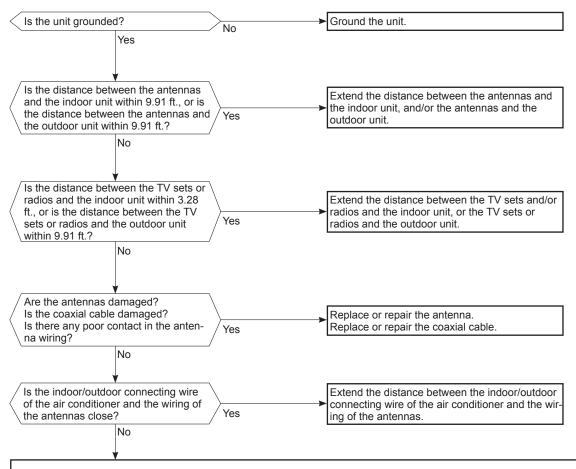


O Check of outdoor refrigerant circuit



* CAUTION : Do not start the operation again to prevent hazards.

P Electromagnetic noise enters into TV sets or radios

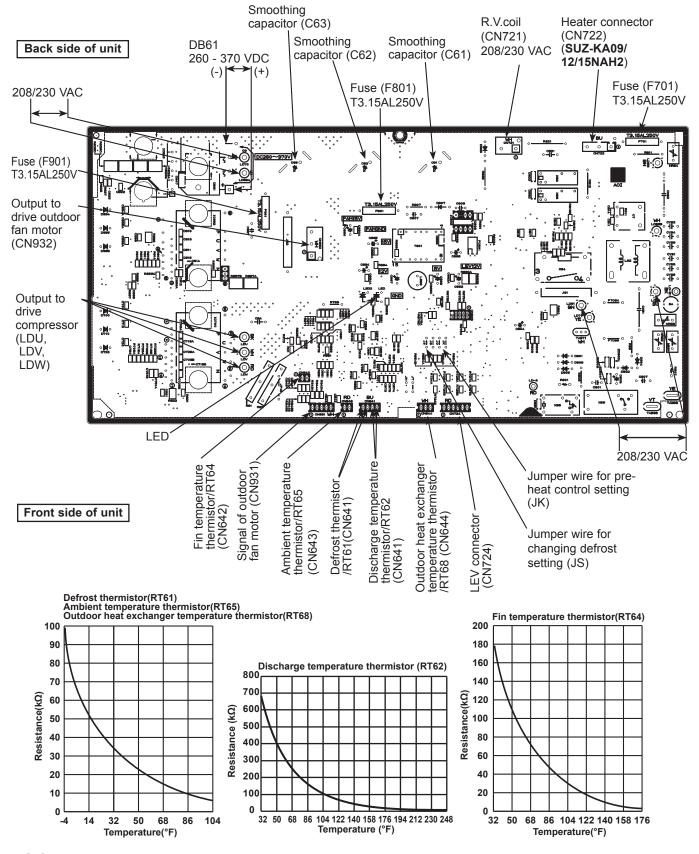


Even if all of the above conditions are fulfilled, the electromagnetic noise may enter, depending on the electric field strength or the installation condition (combination of specific conditions such as antennas or wiring).

Check the followings before asking for service.

- 1. Devices affected by the electromagnetic noise
 - TV sets, radios (FM/AM broadcast, shortwave)
- 2. Channel, frequency, broadcast station affected by the electromagnetic noise
- 3. Channel, frequency, broadcast station unaffected by the electromagnetic noise
- 4. Layout of:
- indoor/outdoor unit of the air conditioner, indoor/outdoor wiring, grounding wire, antennas, wiring from antennas, receiver
- 5. Electric field intensity of the broadcast station affected by the electromagnetic noise
- 6. Presence or absence of amplifier such as booster
- 7. Operation condition of air conditioner when the electromagnetic noise enters in
- 1) Turn OFF the power supply once, and then turn ON the power supply. In this situation, check for the electromagnetic noise.
- 2) Within 3 minutes after turning ON the power supply, press OPERATE/STOP (ON/OFF) button on the remote controller for power ON, and check for the electromagnetic noise.
- After a short time (3 minutes later after turning ON), the outdoor unit starts running. During operation, check for the electromagnetic noise.
- 4) Press OPERATE/STOP (ON/OFF) button on the remote controller for power OFF, when the outdoor unit stops but the indoor/outdoor communication still runs on. In this situation, check for the electromagnetic noise.

10-6. TEST POINT DIAGRAM AND VOLTAGE Inverter P.C. board SUZ-KA09NA(H)2.MX SUZ-KA12NA(H)2.MX SUZ-KA15NA(H)2.MX



11

FUNCTION SETTING

11-1. UNIT FUNCTION SETTING BY THE REMOTE CONTROLLER

Each function can be set according to necessity using the remote controller. The setting of function for each unit can only be done by the remote controller. Select function available from the table 1.

<Table 1> Function selections

(1) Functions available when setting the unit number to 00 (Select 00 referring to @ setting the indoor unit number.)

Function	Settings	Mode No. Wired remote controller (RF thermostat)	No.	•: Initial setting (when sent from the factory)	Check	Remarks
Power failure	Not available	01	1			
automatic recovery	Available (Approx. 4-minute wait-period after power is restored.)	(101)	2			The setting
Indoor temperature detecting	Indoor unit's internal sensor	02	2	•		is applied to
	Data from main remote controller *1	(—)	3			in the same
LOSSNAY	Not supported	02	1			refrigerant
connectivity	Supported (indoor unit dose not intake outdoor air through LOSSNAY)	03 (103)	2			system.
	Supported (indoor unit intakes outdoor air through LOSSNAY)	(103)	3			System.
Power supply	230V	04	1			
voltage	208V	(104)	2			
Frost prevention	2°C [36°F] (Normal)	15	1			
temperature	3℃ [37°F]	(115)	2			

^{*1} Can be set only when a wired remote controller is used.

When using 2 remote controllers (2-remote controller operation), the remote controller with built-in sensor must be set as a main remote controller.

(2) Functions are available when setting the unit number to 01.

		Mode No.	Setting	● : Initial setting (Factory setting)				
Function	Settings	Wired remote controller (RF thermostat)	No.	Ceiling concealed SEZ-KD·NA4	Ceiling cassette	Ceiling suspended PEAD-A:AA	Multi position	Check
	100h		1	SEZ-ND'INA4	SLZ-KA'NA	PEAD-A'AA	SVZ-KP'NA	
Filter sign	2500h	07	2		•			-
l mer eign	No filter sign indicator	(107)	3	•		•	•	1
External static pressure	5/15/35/50Pa	08 (108)	Refer	to the table below	_	Refer to the table below	Refer to the table below	
External states procedure	(0.02/0.06/0.14/0.20in.WG)	10 (110) Refer to the table below		_	Refer to the table below	Refer to the table below		
	No heater present	11	1	_	I	•	•	
	Heater present	(111)	2	_	-			
Heater control *2	SEZ, SLZ :Set temp -4.5°F ON PEAD, SVZ :Heater not operation in Defrost/Error	23	1	•	•	•	•	
	SEZ, SLZ :Set temp -1.8°F ON PEAD, SVZ :Heater not operation in Defrost/Error*4	(123)	2					
Set temperature in heating	Available	24	1	•	•	•	•	1
mode *3	Not available	(124)	2					
Fan speed during the	Extra low	0.5	1	•	•	•	•	
heating thermo OFF	Stop	25 (125)	2					
	Set fan speed	(123)	3					
Fan speed during the	Set fan speed	27	1	•	•	•	•	
cooling thermo OFF	Stop	(127)	2					
Detection of abnormality of	Available	28	1	•	•			
the pipe temperature (P8)	Not available	(128)	2			•	•	

^{*2} For the detail of Heater control, refer to the service manual.

External static pressure setting for SEZ

External static pressure setting for SEE.							
External static	Settir	ng No.	: Initial setting	Check			
pressure	Mode No. 08	Mode No. 10	(Factory setting)	Clieck			
5Pa (0.02in.WG)	1	2					
15Pa (0.06in.WG)	1	1	•				
35Pa (0.14in.WG)	2	1					
50Pa (0.20in.WG)	3	1					

External static pressure setting for SVZ (Vertical, Horizontal left, Horizontal right position*).

External static	Settir	ng No.	: Initial setting	Check	
pressure	Mode No. 08	Mode No. 10	(Factory setting)		
75Pa (0.3in.WG)	1	1			
125Pa (0.5in.WG)	2	1	•		
200Pa (0.8in.WG)	3	1			

^{*} Regarding to down flow setting, please refer to down flow kit installation manual

 ${\bf External\ static\ pressure\ setting\ for\ PEAD}.$

External state pressure setting for 1 Exts.							
External static	Settin	ng No.	: Initial setting	Check			
pressure	Mode No. 08	Mode No. 10	(Factory setting)	CHECK			
35Pa (0.14in.WG)	2	1					
50Pa (0.20in.WG)	3	1	•				
70Pa (0.28in.WG)	1	2					
100Pa (0.40in.WG)	2	2					
150Pa (0.60in WG)	3	2					

^{*3 4} degC (7.2 degF) up

^{*4} Depend on the error, heater may not operate please refer to SVZ service manual.

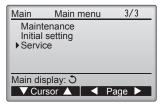
11-1-1. Selecting functions using the wired remote controller <PAR-3xMAA ("x" represents 0 or later)>

<Service menu>

Maintenance password is required

① Select "Service" from the Main menu, and press the 🕡 button.

*At the main display, the menu button and select "Service" to make the maintenance setting.



When the Service menu is selected, a window will appear asking for the password.

To enter the current maintenance password (4 numerical digits), move the cursor to the digit you want to change with the $\boxed{F1}$ or $\boxed{F2}$ button.

Set each number (0 through 9) with the F3 or F4 button.



Then, press the () button.

Note: The initial maintenance password is "9999". Change the default password as necessary to prevent unauthorized access. Have the password available for those who need it.

: If you forget your maintenance password, you can initialize the password to the default password "9999" by pressing and holding the $\boxed{\text{F1}}$ and $\boxed{\text{F2}}$ buttons simultaneously for three seconds on the maintenance password setting screen.



③ If the password matches, the Service menu will appear.

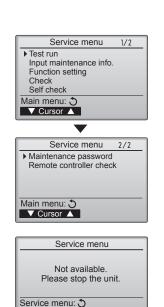
The type of menu that appears depends on the connected indoor units' type.

Note: Air conditioning units may need to be stopped to make certain settings. There may be some settings that cannot be made when the system is centrally controlled.



A screen will appear that indicates the setting has been saved.



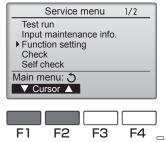


<Function setting>

① Select "Service" from the Main menu, and press the 💙 button.



Select "Function setting" with the F1 or F2 button, and press the \checkmark button.







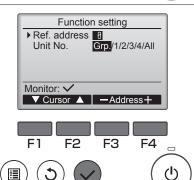




② Set the indoor unit refrigerant addresses and unit numbers with the F1 through F4 buttons, and then press the button to confirm the current setting.

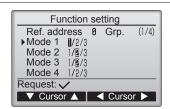
<Checking the indoor unit No.>

When the \checkmark button is pressed, the target indoor unit will start fan operation. If the unit is common or when running all units, all indoor units for the selected refrigerant address will start fan operation.

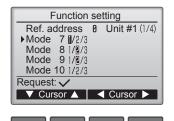


③ When data collection from the indoor units is completed, the current settings appears highlighted.

Non-highlighted items indicate that no function settings are made. Screen appearance varies depending on the "Unit No." setting.



④ Use the F1 or F2 button to move the cursor to select the mode number, and change the setting number with the F3 or F4 button.



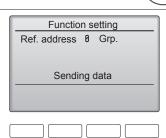


 \bigcirc When the settings are completed, press the \bigcirc button to send the setting data from the remote controller to the indoor units.

When the transmission is successfully completed, the screen will return to the Function setting screen.

Note: • Make the above settings only on Mr. Slim units as necessary.

- The above function settings are not available for the CITY MULTI units.
- Table 1 summarizes the setting options for each mode number. Refer to the indoor unit Installation Manual for the detailed information about initial settings, mode numbers, and setting numbers for the indoor units.
- Be sure to write down the settings for all functions if any of the initial settings has been changed after the completion of installation work.





12

DISASSEMBLY INSTRUCTIONS

<"Terminal with locking mechanism" Detaching points>

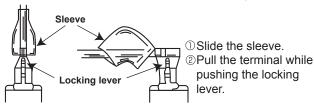
The terminal which has the locking mechanism can be detached as shown below.

There are two types (refer to (1) and (2)) of the terminal with locking mechanism.

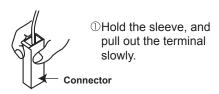
The terminal without locking mechanism can be detached by pulling it out.

Check the shape of the terminal before detaching.

(1) Slide the sleeve and check if there is a locking lever or not.



(2) The terminal with this connector has the locking mechanism.



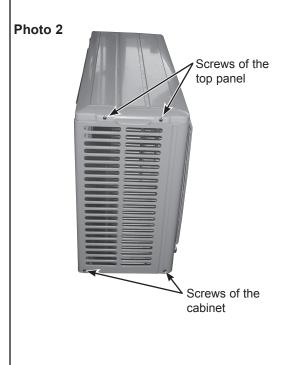
12-1. SUZ-KA09NA(H)2.MX SUZ-KA12NA(H)2.MX SUZ-KA15NA(H)2.MX

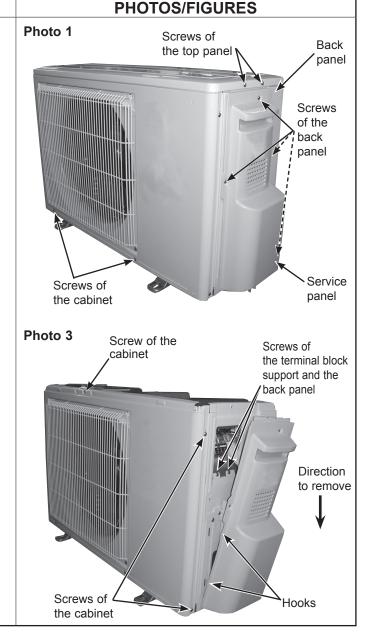
NOTE: Turn OFF the power supply before disassembly.

OPERATING PROCEDURE

1. Removing the cabinet

- (1) Remove the screw fixing the service panel.
- (2) Pull down the service panel and remove it.
- (3) Remove the screws fixing the conduit cover.
- (4) Remove the conduit cover. (Photo 4)
- (5) Remove the screw fixing the conduit plate. (Photo 5)
- (6) Remove the conduit plate.
- (7) Disconnect the power supply wire and indoor/outdoor connecting wire.
- (8) Remove the screws fixing the top panel.
- (9) Remove the top panel.
- (10) Remove the screws fixing the cabinet.
- (11) Remove the cabinet.
- (12) Remove the screws fixing the back panel.
- (13) Remove the back panel.





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OPERATING PROCEDURE

Screws of the conduit cover

2. Removing the inverter assembly, inverter P.C. board

- (1) Remove the cabinet and panels. (Refer to 1.)
- (2) Disconnect the lead wire to the reactor and the following connectors:

<Inverter P.C. board>

CN721 (R.V. coil)

CN722 (Defrost heater and heater protector) (SUZ-KA09/12/15NAH2)

CN931, CN932 (Fan motor)

CN641 (Defrost thermistor and discharge temperature thermistor)

CN643 (Ambient temperature thermistor)

CN644 (Outdoor heat exchanger temperature thermistor) CN724 (LEV)

- (3) Remove the compressor connector (CN61).
- (4) Remove the screws fixing the heat sink support and the separator.
- (5) Remove the fixing screws of the terminal block support and the back panel.
- (6) Remove the inverter assembly.
- (7) Remove the screw of the ground wire and screw of the terminal block support.
- (8) Remove the heat sink support from the P.C. board support.
- (9) Remove the screw of the inverter P.C. board and remove the inverter P.C. board from the P.C. board support.

3. Removing R.V. coil

- (1) Remove the cabinet and panels. (Refer to 1.)
- (2) Disconnect the following connectors: <Inverter P.C. board> CN721 (R.V. coil)
- (3) Remove the R.V. coil.

PHOTOS/FIGURES

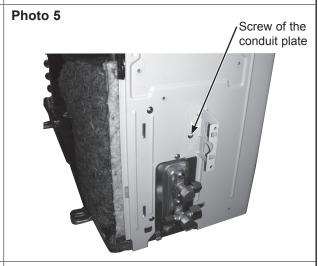


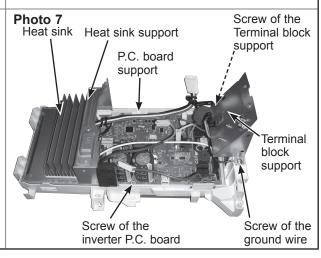
Photo 6

Screws of the heat sink

support and the separator

Screws of the terminal block

support and the back panel



OPERATING PROCEDURE

- 4. Removing the discharge temperature thermistor, defrost thermistor, outdoor heat exchanger temperature thermistor and ambient temperature thermistor
 - (1) Remove the cabinet and panels. (Refer to 1.)
 - (2) Disconnect the lead wire to the reactor and the following connectors:

<Inverter P.C. board>

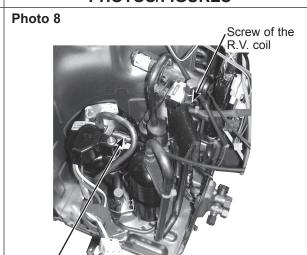
CN641 (Defrost thermistor and discharge temperature thermistor)

CN643 (Ambient temperature thermistor)

CN644 (Outdoor heat exchanger temperature thermistor)

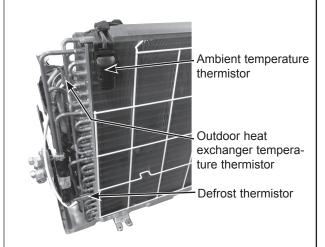
- (3) Pull out the discharge temperature thermistor from its holder.
- (4) Pull out the defrost thermistor from its holder.
- (5) Pull out the outdoor heat exchanger temperature thermistor from its holder.
- (6) Pull out the ambient temperature thermistor from its holder.

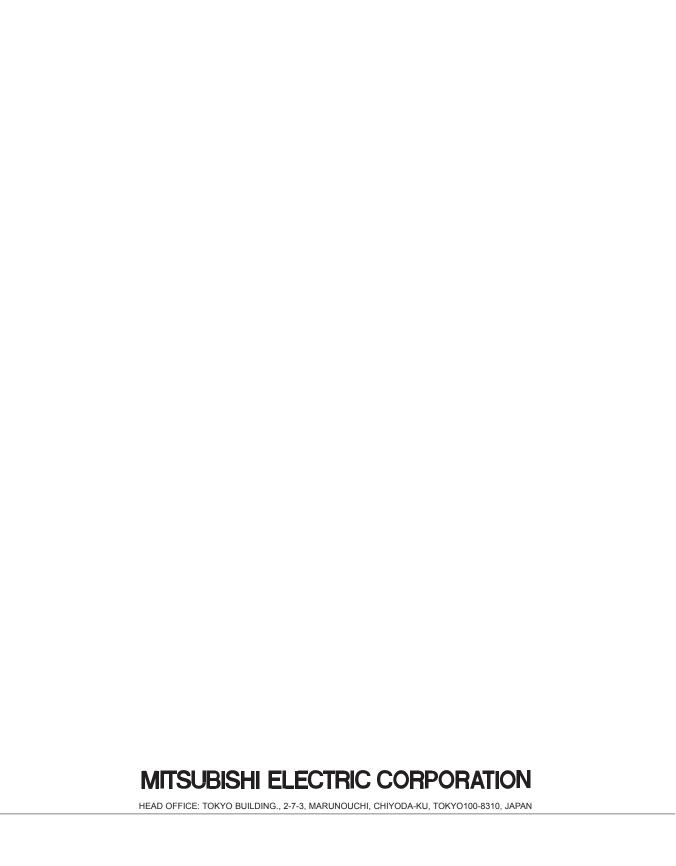
PHOTOS/FIGURES



Discharge temperature thermistor

Photo 9





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