

Limited Warranty

HE SERIES – Evaporative Humidifiers

Models: HE12M, HE12A, HE17M, HE17A, HE18FM, HE18FA, HE12MB†, HE17MB†

LIMITED WARRANTY

What This Limited Warranty Covers

Daikin North America LLC (“Daikin”) warrants that, for the period stated below, its HE Series evaporative humidifiers and humidistats (the “Products”) will be free from defects in manufacturing or materials.

What This Limited Warranty Does Not Cover

This limited warranty does not cover components or materials used in the installation of the Products, including, but not limited to, wiring, fasteners, ductwork, gaskets, pipes, or tubes. This warranty does not cover evaporator pads, water strainers, or metering orifices.

Who Has Rights under this Limited Warranty

This limited warranty runs to the original purchaser of the Product(s) who owns, and resides in, the residential dwelling in which the Product(s) are initially installed (“you”).

Other Limitations

Remedies under this limited warranty are conditioned upon the normal use and care of the Product(s). The Product(s) must have been installed according to the applicable manual and all applicable wiring diagrams, in addition to all applicable building and construction codes and all other applicable law. This limited warranty does not cover damage caused by misuse, neglect, fire, damage in transit, sediment, poor water quality, or other casualty, damage caused during installation, or any cause beyond the control of Daikin. This warranty does not cover Products placed into commercial or industrial service. ANY IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO WARRANTIES OF MERCHANTABILITY AND FITNESS FOR PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THE APPLICABLE EXPRESS WARRANTY. Some states and provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

How Long This Limited Warranty Lasts

This limited warranty begins on the date upon which the Products are installed. The limited warranty lasts for the time period(s) listed below:

Product	Limited Warranty Term
HE Series humidifier	10 years on all components (including any HEP-GFX3 or HEP-MHX3 humidistat included in the original packaging of an HE Series humidifier).
HEP-GFX3 or HEP-MHX3 humidistat, sold separately	1 year if purchased as an item separate from a humidifier.

How to Obtain Service

- Contact the contractor from whom you purchased the Product(s), or
- Contact Daikin using the information below.

What Daikin Will Do

If the Product(s) covered by this limited warranty are not as warranted and you notify Daikin of such failure during the term of the limited warranty, Daikin will, at its option, furnish replacement part(s) and/or whole replacement Product(s). If the exact original Product or part is no longer available, Daikin reserves the right to substitute a similar part or Product of equal or greater quality. All replacement parts or Products will be shipped either to the original selling contractor or directly to you. You must pay for all shipping of replacement part(s) and/or Product(s). Labor, de-installation costs, and re-installation costs are not covered by this limited warranty. Daikin reserves the right to inspect any Product(s) that you believe fails to meet the requirements of this limited warranty and you must allow Daikin or its representatives all access reasonably necessary to perform such inspections or at Daikin’s request, return the Product(s). Any part replaced pursuant to this warranty is warranted only for the unexpired portion of the warranty term applying to the original part.

Limitation of Liability

IN NO EVENT WILL DAIKIN BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF THE FAILURE OF THE PRODUCT, WHETHER BASED ON BREACH OF EXPRESS OR IMPLIED WARRANTY, OTHER BREACH OF CONTRACT, NEGLIGENCE OR OTHER TORT. Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you.

Your Rights Under State Law

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state or province to province.

How to Contact Daikin

You may contact Daikin about warranty questions or claims using the following contact information: by mail at 43800 Grand River Ave, Novi, Michigan, 48375 or, by telephone at 1-855-303-1821.

† Only available in Canada

Our continuing commitment to quality products may mean a change in specifications without notice.

©2015 DAIKIN NORTH AMERICA LLC • Houston, Texas • USA



*1-Year Parts Limited Warranty on Accessories when purchased separately from a humidifier
*10-Year Parts Limited Warranty on Humidifier and Humidistats